

# vintrace Point of Sales Integration Guide

## Introduction

This guide describes how to use the vintrace REST API to provide your point of sales (POS) or eCommerce system's sales and refund data to vintrace.

Detailed REST API documentation can be found at <https://vintrace.stoplight.io/>.

NOTE: A REST API that allows your POS/eCommerce system to query available stock levels is also available.

## Authentication

The vintrace API uses either basic or token HTTP authorization for REST requests.

### Basic Authorization

Basic authorization uses a Base64-encoded username and password separated by a colon (:) and added to an authorization header. For example, if your username is *myusername* and your password is *mypassword*, you would need to send the following header.

```
Authorization: Basic bX11c2VybmFtZTpteXBhc3N3b3Jk
```

Where the text after Basic is the Base64 representation of *myusername:mypassword*

### Token HTTP Authorization

This still uses the authorization header, but with a different scheme. Refer to [Managing API Tokens](#) for details on generating your API token.

```
Authorization: Bearer a0249fb3-3b46-47a8-99f2-619a61ac0eea
```

The value after Bearer is the [API token generated by vintrace](#).

## Date Formats

The date is specified as the number of milliseconds that have elapsed since epoch (i.e., January 1, 1970). For example, UTC Sunday, August 27, 2017 14:00:00 is represented as 1503842400000.

## External References

There are fields in the vintrace API that allow you to supply either the vintrace internal ID (e.g., `customerId`) for a record, or the human readable name (e.g., `customerName`). For these fields, we recommend using the vintrace internal ID if your software supports it as this is less likely to change than the corresponding customer name.

# Sales and Refunds

vintrace uses sales and refund information to track industry-specific taxes such as WET and NZ excise, as well as depleted stock levels from dedicated storage areas based on POS and eCommerce sales transactions.

## Sales

A [sales order](#) lists the items that have been sold to a customer.

[CREATE] Sales Order

Details Scheduled tasks

Invoice to  
Search vintrace Winery Account Summary  
**To** vintrace Winery  
Phone (707) 215-4637 Add Reset  
Billing address  
9876 vintrace Terrace, Napa, CA 945... Change  
Postal address  
123 Somewhere, Napa, CA 94559 Change

SO# [ Auto Code ]  
Sale Type Retail  
Description  
Reference  
Order Date 04/04/2023  
Invoice Date Today  
Status New  
Fulfillment Approved to sen  
Fulfillment Date

Winery JX2 Winery  
**Sales Price List** Retail USD (\$) ✕  
Sales Region +  
Notes  
 Inactive

Recalc totals Add line

Item	Unit Price	Qty Ordered	Discount	Sub Total	Account	Tax Rate	Tax Amt	Total
Stock 21SPK/1	\$35.99	5 x1		\$179.95	Revenue	Napa Retail %	\$0.00	\$179.95
Stock 20RIFL/1	\$28.99	10 x1		\$289.90	Revenue	Napa Retail %	\$0.00	\$289.90

Customer pickup  
Pickup Storage Area [?] + ♥

DISCOUNT \$0.00  
SUB TOTAL \$469.85  
*(includes NAPA COUNTY TAX RATE of \$32.78)*  
*(includes NAPA TAX RATE of \$2.34)*  
**TOTAL \$469.85**

Save and Email Save and Print Save Cancel

Each sales order is associated with a [price list](#). The price list determines the prices used for items. The price list in the sales order provides flexibility to charge different amounts for your goods based on an individual customer, vintage, or sales type (e.g., retail or wholesale).

Each sales order line item represents each individual sales item. You can configure the revenue account and [tax rate](#) per item. The revenue account tracks the revenue generated out of the sales. It can be configured from the

price list, or it can be provided for the individual items in the sales order. Tax rates can be configured from price lists, or they can be provided for the individual items in the sales order.

We recommend that you group your sales transactions per customer per outlet per day. Sales without any customer data can be grouped under a general customer. For example, WALKIN.

## Special Fields in a Sales Order

### **customerPickup**

This field indicates that the sale is a customer pickup. For example, a sale from the cellar door where the customer walks out with the goods. If this option is on, vintrace automatically reduces stock levels for the items in the sales order once it's saved and approved.

### **storageAreaId/storageAreaCode**

When the customerPickup field is set to *true*, you must enter a storage area name or the vintrace ID from where the stock levels are reduced for the sale.

### **disableAccountsSync**

If this is set to *true*, it disables the syncing of the sales order with any accounting integrations. For example, if you have Xero accounting integration enabled, you cannot sync this sales order to Xero.

### **customerId/customerName**

The person or customer who bought the stock. You can enter the customer's vintrace ID, or the name as it's saved in vintrace.

### **salesPriceListId/salesPriceListName**

The price list determines prices for the item. You can configure a price list vintrace specifically for the cellar door.

### **itemId/itemName**

The name or ID of the stock item in vintrace.

## accountId/accountName

The revenue account tracks the revenue generated on the sale. You can enter the vintrace ID of the revenue account, or the name as it's saved in vintrace.

This is an optional field. If no value is entered, it defaults to the revenue account on the sales item/stock item category/sales region/price list of the item. You can enter the vintrace ID of the price list, or its name.

## taxRateId/taxRateName

Different tax rates can apply to different situations for items. For example, in Australia, the Wine Equalisation Tax (WET) applies to wine sales, but not to the merchandise which can also be on the same price list. You can configure a tax rate for wine sales that has a WET tax component and a different tax rate for merchandise sales where WET tax is not applied.

This is an optional field. If no value is entered, it defaults to the tax rate of the price list used. You can enter the vintrace ID of the tax rate, or its name in vintrace.

## discountPct/adjustment

For sales orders with discounts, and when accounting integration with Xero is enabled for the customer, enter the discount per item as a percentage in the discountPct field.

Otherwise, if accounting integration is disabled, enter the discount as a dollar value using the adjustment field.

## Creating or Updating a Sales Order

To update a sales order, you must provide the ID of the sales order that you want to update. Otherwise, a new sales order will be created.

When you want to deplete stock for a sale, you'll need to set the following:

- customerPickup - customerPickup should be set to *true*
- storageAreaCode - The location where the stock is to be depleted. If no value is specified, the API user's favorite pickup storage area will be used.

If you don't want to send the sales order to a third-party accounting integration such as Xero, set `disableAccountsSync` to `true`.

POST <code>http://&lt;base_api_url&gt;/api/v6/sales-order</code>		
Field * indicates field is mandatory	Type	Description
<code>id</code>	Integer	The sales order to update. Otherwise, a new sales order is created.
<code>code</code>	String	Unique name for the sales order. If not provided, it is auto generated.
<code>customerId</code> *	Integer	Provide either the vintrace ID, or vintrace customer name.
<code>customerName</code> *	String	
<code>orderDate</code> *	Date	Order date
<code>invoiceDate</code>	Date	Invoice date
<code>salesType</code>	String	Possible values: <ul style="list-style-type: none"> <li>• Retail</li> <li>• Wholesale</li> <li>• Staff</li> </ul>
<code>salesPriceListName</code> *	String	Price list to be used for the sales order. You can provide either the name, or the ID.
<code>salesPriceListId</code> *	Integer	
<code>salesOrderStatus</code>	String	Possible values: <ul style="list-style-type: none"> <li>• New</li> <li>• Approved</li> <li>• Payment in progress</li> <li>• Paid</li> </ul>
<code>description</code>	String	

reference	String	
wineryId	Integer	Provide the winery ID or name.
wineryName	String	
fulfillment	String	Auto resolved as <i>Fully sent</i> .
fulfillmentDate	Date	The date that the stock is reduced or dispatched.
salesRegionId	Integer	Provide either the sales region ID, or name.
salesRegionCode	String	
notes	String	
customerPickup	Boolean	Set as <i>true</i> if stock levels are to be reduced.
disableAccountsSync	Boolean	Set as <i>true</i> if you do not want to sync the sales order to an accounting integration (e.g., Xero).
ignoreStockError	Boolean	To ignore error/warning on insufficient stock.
storageAreaId	Integer	Provide either the storage ID, or name. Otherwise, this is resolved as the default storage area configured in vintrace.  This field is mandatory if the customerPickup field is set to <i>true</i> and there is no default storage area configured in vintrace.
storageAreaCode	String	
salesOrderItems *	Array	Array of items in the sales order
itemName *	String	The vintrace stock item code, or ID.



itemId *	Integer	
unitPrice *	Integer	Unit price of the item.
quantity *	Integer	Quantity sold.
taxRateId	Integer	Auto resolved from the price list. If you know the vintrace ID of the tax rate, you can provide it.
taxRateName	String	Auto resolved from the price list. If you know the vintrace code of the tax rate, you can provide it.
accountId	Integer	Revenue account.
accountCode	String	Revenue account.
discountPct	Integer	For a sales order with discounts and if accounting integration is enabled for the customer, enter the discount as a percentage value.
adjustment	Integer	If accounting integration is disabled, enter the discount adjustment as a dollar amount.

## Example

```
{
  "customerName": "ABC Wine Company",
  "salesPriceListName": "Retail",
  "salesType": "Retail",
  "salesOrderStatus": "Approved",
  "invoiceDate": 1507860000000,
  "customerPickup": true,
  "storageAreaCode": "Warehouse",
  "disableAccountsSync": true,
  "salesOrderItems":
  [
    {
```

```

        "itemName": "2013 Gloria GSM 750ml",
        "unitPrice": 13.223,
        "quantity": 5,
        "accountCode": "Revenue"
    },
    {
        "itemName": "2014 BSE Cabernet Sauvignon 750ml",
        "unitPrice": 15.5,
        "quantity": 10,
        "discountPct": 10,
        "accountCode": "Revenue"
    }
],
"orderDate": 1507860000000,
"ignoreStockError": true
}

```

## Viewing Sales Orders

You can view the created sales order using the following endpoints:

- All sales orders: [http://<base\\_api\\_url>/api/v6/sales-orders/list/](http://<base_api_url>/api/v6/sales-orders/list/)
- Sales order by ID: [http://<base\\_api\\_url>/api/v6/sales-orders/<id>](http://<base_api_url>/api/v6/sales-orders/<id>)
- Sales order by code:  
[http://<base\\_api\\_url>/api/v6/sales-orders/?code=<code>](http://<base_api_url>/api/v6/sales-orders/?code=<code>)

## Query Options

You can add the following parameters to the above endpoints to filter results.

startDate	Format yyyy-MM-dd	Order start date.
endDate	Format yyyy-MM-dd	Order end date.
invStartDate	Format yyyy-MM-dd	Invoiced start date.
invEndDate	Format yyyy-MM-dd	Invoiced end date.
startsWith	String	Sales order codes that begin with the string.
status		Sales orders with the given status.
customerName		Sales orders with the given customer account.

first	Integer	Fetches first n results.
max	Integer	Maximum results fetched.

For more details, see the [vintrace API workspace](#).

## Refunds

You can use the vintrace API to process refunds, return stock, and create a refund for any approved sales order.

You can create multiple refunds for a sales order. Each line item in the sales order corresponds to an equivalent refund line item. When creating the refund, you'll need to:

- Set the sales order name or ID
- Specify the item name
- Specify the return quantity per refund line item

The unit price in the refund line item is automatically calculated from the corresponding sales order line item. If a discount is specified for the line item in the sales order, the unit price in the refund uses the discounted price.

The following must be specified for a refund:

- salesOrderName - The sales order on which the return is processed
- refundDate - The refund date.
- refundLineItems - The list of items to be returned. Specify itemName or itemID, and returnQuantity.

## Creating or Updating a Refund

To update a refund, you must provide the ID of the refund that you want to update. Otherwise, a new refund will be created.

POST http://<domain_url>/api/v6/refund		
Field	Type	Description
* indicates field is mandatory		

id	Integer	If provided, the refund is updated.
code	String	Unique name for refund. Auto generated if not entered.
refundDate *	Date	Date of the refund
salesOrderName *	String	The sales order you are creating a refund for. This is mandatory if you are creating a refund.
stockReturned	Boolean	Set as <i>true</i> if the stock is returned.
storageAreaId	Integer	Provide either the vintrace ID or name of the storage area to which stock is returned.
storageAreaName	String	
refundStatus	String	Possible values : <ul style="list-style-type: none"> <li>• <i>Approved</i></li> <li>• <i>Awaiting approval</i></li> </ul>
disableAccountsSync	Boolean	Set as <i>true</i> if you do not want to sync the refund to an accounting integration (e.g., Xero).
reference	String	
notes	String	
refundLineItems *	Array	
itemName	String	The vintrace code for the item.
returnQuantity	Integer	

## Example

```
{
  "refundDate": 1507860000000,
  "salesOrderName": "JXSO234",
  "refundStatus": "Awaiting approval",
  "notes": "Created from API",
  "disableAccountsSync": true,
  "stockReturned": true,
  "refundLineItems":
  [
    {
      "itemName": "2013 Gloria GSM 750ml",
      "returnQuantity": 5
    },
    {
      "itemName": "2014 BSE Cabernet Sauvignon 750ml",
      "returnQuantity": 10
    }
  ]
}
```

## Viewing Refunds

You can view the created refunds using the following endpoints:

- All refunds: [http://<base\\_api\\_url>/api/v6/refund/list/](http://<base_api_url>/api/v6/refund/list/)
- Refund by ID: [http://<base\\_api\\_url>/api/v6/sales-orders/<id>](http://<base_api_url>/api/v6/sales-orders/<id>)
- Refund by code: [http://<base\\_api\\_url>/v6/sales-orders/?code=<code>](http://<base_api_url>/v6/sales-orders/?code=<code>)

## Query Options

You can add these parameters to the endpoints above to filter the results:

startDate	Format yyyy-MM-dd	Refund start date.
endDate	Format yyyy-MM-dd	Refund end date.
startsWith	String	Refund codes that begin with the string.
status		Refunds with the given status.
customerName		Refunds with the given customer account.

first	Integer	Fetches first n results.
max	Integer	Maximum results fetched.

For more details, see the [vintrace API workspace](#).

# Inventory

You can get available stock levels using the vintrace API.

If you want to view the breakdown of costs associated with the stock items:

- Set the breakoutCosting field to *true*
- The API user needs to have the *Can view costs* permission.

GET: [http://<base\\_api\\_url>/api/v6/inventory](http://<base_api_url>/api/v6/inventory)

## Query options

startDate	Format yyyy-MM-dd	Refund start date.
endDate	Format yyyy-MM-dd	Refund end date.
startsWith	String	Refund codes that begin with the string.
status		Refunds with the given status.
customerName		Refunds with the given customer account.
first	Integer	Fetches first n results.
max	Integer	Maximum results fetched.
date	Format yyyy-MM-dd	The date to report stock up to, excluding stock changes after it.
stock	String	The code of the stock item.
stockType	String	The stock type of the stock items.
ownerName	String	The owner's name on the stock items.
showEquivalentType		Displays the ratio of

		what the inventory item's volume/qty is equivalent to the given showEquivalentType.
breakoutCosting		If true, retrieves each costing's category of costs and details each type's cost. The user must have the <i>Can View Costs</i> permission.
disableCommitHeaders		If true, the item's committed stock amount details are not displayed.

For more details, see the [vintrace API workspace](#).

## Example

Get Inventory levels for 2012 BSE Merlot 750ml

GET :

```
http://<base_api_url>/api/v6/?breakoutCosting=true&stockType=Single
x1&stock=2012 BSE Merlot 750ml
```

```
{
  "status": "Success",
  "message": null,
  "inventorySummaries":
  [
    {
      "date": 1508125708144,
      "dateAsText": "16/10/2017",
      "winery": "King Estate Winery",
      "quantity": 58,
      "committed": 0,
      "onOrder": 0,
      "available": 58,
      "unit": "Single x1",
      "type": "Single x1",
      "code": "2012 BSE Merlot 750ml",
      "name": "2012 BSE Merlot bottle",
      "description": "",
      "lotBatch": null,
    }
  ]
}
```



```

"lotExpiryDate": null,
"lotExpiryDateAsText": null,
"lotManufactureDate": null,
"lotManufactureDateAsText": null,
"reorderCode": null,
"location": "Main Warehouse / Main Warehouse",
"stockCategory": "",
"price": null,
"priceAsText": null,
"taxClass": null,
"taxState": null,
"bond": null,
"sizeRatio": null,
"finalProducts": "",
"vintage": null,
"variety": null,
"region": null,
"program": null,
"owner": "JX2 Winery",
"unitCost": 11.22,
"unitCostAsText": "$11.22",
"totalCost": 651.02,
"totalCostAsText": "$651.02",
"fruitCost": 0,
"fruitCostAsText": "$0.00",
"bulkCost": 0,
"bulkCostAsText": "$0.00",
"additiveCost": 0,
"additiveCostAsText": "$0.00",
"operationCost": 0,
"operationCostAsText": "$0.00",
"packagingCost": 0,
"packagingCostAsText": "$0.00",
"storageCost": 295.92,
"storageCostAsText": "$295.92",
"overheadCost": 355.1,
"overheadCostAsText": "$355.10",
"freightCost": 0,
"freightCostAsText": "$0.00",
"otherCost": 0,
"otherCostAsText": "$0.00",
"sku": "10071"
},
{
"date": 1508125708144,
"dateAsText": "16/10/2017",
"winery": "JX2 Winery",
"quantity": 40,
"committed": 0,
"onOrder": 0,
"available": 40,
"unit": "Single x1",

```

```

    "type": "Single x1",
    "code": "2012 BSE Merlot 750ml",
    "name": "2012 BSE Merlot bottle",
    "description": "",
    "lotBatch": null,
    "lotExpiryDate": null,
    "lotExpiryDateAsText": null,
    "lotManufactureDate": null,
    "lotManufactureDateAsText": null,
    "reorderCode": null,
    "location": "Barrel Shed / CELLAR",
    "stockCategory": "",
    "price": null,
    "priceAsText": null,
    "taxClass": null,
    "taxState": null,
    "bond": null,
    "sizeRatio": null,
    "finalProducts": "",
    "vintage": null,
    "variety": null,
    "region": null,
    "program": null,
    "owner": "JX2 Winery",
    "unitCost": 11.22,
    "unitCostAsText": "$11.22",
    "totalCost": 448.98,
    "totalCostAsText": "$448.98",
    "fruitCost": 0,
    "fruitCostAsText": "$0.00",
    "bulkCost": 0,
    "bulkCostAsText": "$0.00",
    "additiveCost": 0,
    "additiveCostAsText": "$0.00",
    "operationCost": 0,
    "operationCostAsText": "$0.00",
    "packagingCost": 0,
    "packagingCostAsText": "$0.00",
    "storageCost": 204.08,
    "storageCostAsText": "$204.08",
    "overheadCost": 244.9,
    "overheadCostAsText": "$244.90",
    "freightCost": 0,
    "freightCostAsText": "$0.00",
    "otherCost": 0,
    "otherCostAsText": "$0.00",
    "sku": "10071"
  }
]
}

```

## Customer

Customer refers to the purchaser of your stock in the sales order. A customer can either be an organisation or an individual.

To create a customer as an individual

- Set the `isOrganization` field to *false*.
- Set the `primeName` field to the surname (family name) of the person.
- Set the `givenName` field to the first (given) name of the person.

To create a customer as an organisation

- Set the `isOrganization` field to *true*.
- Set the `primeName` field to the organisation's name.
- Set the `givenName` field to *null*.

## Creating or Updating a Customer

To update a customer, you must provide the ID of the customer that you want to update. Otherwise, a new customer will be created.

POST <code>http://&lt;domain_url&gt;/api/v6/party</code>		
Field * indicates field is mandatory	Type	Description
ID	Integer	If an ID is provided, it updates the party
<code>primeName</code> *	String	If creating/updating an individual, this is the surname/family name. Otherwise, this is the name of the organisation.
<code>givenName</code> *	String	This is mandatory if the party is an individual and should be set to the first (given) name of the individual. Otherwise, if the party

		is an organisation, this can be set to <i>null</i> .
phone	String	Phone number
email	String	Email address
address	Address	
street1	String	Street address line 1
street2	String	Street address line 2
city	String	City
state	String	State
postalCode	String	Postal code
country	String	Country
isOrganization	Boolean	If the party is an organisation, set to <i>true</i> . Otherwise, if the party is an individual, set to <i>false</i> .

## Example

```
{
  "primeName": "Tim",
  "givenName": "Smith",
  "email": "timsmith@abc.com",
  "phone": "(03) 8337 0444 ",
  "address":
  {
    "street1": "PO Box 5124",
    "street2": null,
    "city": "Napa",
    "state": "CA",
    "postalCode": "94558",
  }
}
```

```

        "country": "USA"
    },
    "isOrganization": false
}

```

## Viewing Customers

You can view the created customer using the following endpoints:

- All customer: [http://<base\\_api\\_url>/api/v6/party/list/](http://<base_api_url>/api/v6/party/list/)
- Customer by id: [http://<base\\_api\\_url>/api/v6/party/<id>](http://<base_api_url>/api/v6/party/<id>)
- Customer by name: [http://<base\\_api\\_url>/v6/party/?name=<name>](http://<base_api_url>/v6/party/?name=<name>)

## Query Options

first	Integer	Fetches the first n results.
max	Integer	Maximum results fetched.
startsWith	String	String that matches the start of the primeName field. For individuals, this is the Surname field in vintrace, and the Company Name field for organisations.
category		The category of the party: <ul style="list-style-type: none"> <li>• <i>All</i></li> <li>• <i>Individuals</i></li> <li>• <i>Organisations</i></li> </ul>